

IDS Form PTO/SB/08: Substitute for form 1449A/PTO		<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(Use as many sheets as necessary)</i>		Application Number	09/930,786
		Filing Date	August 15, 2001
		First Named Inventor	Ronald E. Sloan
		Art Unit	3692
		Examiner Name	Nga B. Nguyen
Sheet	1	of	2
		Attorney Docket Number	10761.0304-01

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No. <sup>1</sup>	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
		US- 5,812,988	09-22-1998	Sandretto	
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		US- 5,920,848	07-06-1999	Schutzer et al.	
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**Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.**

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation <sup>6</sup>
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)				

NONPATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation <sup>6</sup>
		CAMPBELL, T., "Get plugged in: Service with a :-)", Sales and Marketing Management, New York, Mar. 1999, pages 62-6E, vol. 151, Issue 3, extracted on Internet from <a href="http://proquest.umi.com">http://proquest.umi.com</a> on 03/04/2003.	
		Office Action issued in European Application No. 02802758.9 by European Patent Office on 10/23/2007.	
		Office Action issued in U.S. Patent Application No. 09/580,273, mailing date 04/05/2005.	
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Examiner Signature		Date Considered	
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